

Spring FEVER



www.rvafinancial.com

Thomas J. Amiss Credit Union Center

1700 Robin Hood Road.
Richmond, VA 23220

9 a.m. - 5 p.m.
Sat. 9 a.m. - 12 p.m.

Drive Through Hours:

ITM Self Serve
Available 24 Hours

ITM with Teller Assistance

Mon. - Fri. 9 a.m. - 5 p.m.

NEED ASSISTANCE?

Call us! 804.359.8754
Available 24 Hours!

City Hall (16th Floor)

900 E. Broad St.
Richmond, VA 23219

9 a.m. - 5 p.m.
9:30 a.m. - 5 p.m. (Wed)
Closed for Lunch: 10:30am-11:30am

Your Board of Directors:

Rayford Harris
Nick Feucht
Deborah Johns
Winston Lucombe
Daisy Weaver
Michelle Randolph
Justin Grigg

Your Supervisory Committee:

William Nelson
Isaac Adedokun
Michelle Randolph



MFA IS HERE!!

Our Current Rates!

RATES AS LOW AS % *APR

Auto Loans: 4.49% APR

Credit Cards: 12.4% APR
(Variable)

Personal Loans: 8.49%
APR

ATV, Boat, RV Loans:
6.49% APR

Note: Rates effective as
of 02/28/25 and are
subject to change

Protect Your Accounts with Multi Factor Authentication (MFA)



Multi-Factor Authentication (MFA) adds an extra layer of security to your account by requiring two or more forms of verification—like a password and a one-time code sent to your phone.

Why use MFA? Even if someone steals your password, they can't access your account without the second step. It's a simple way to protect your finances from fraud.

Launch Date:

April 22!!

MFA FAQs

1. Why is my credit union requiring MFA?

MFA helps protect your account from fraud and unauthorized access, making your online banking experience more secure.

2. How will MFA affect my login experience?

When MFA is enabled, you'll need to enter a one-time passcode sent to your phone or email. You can register your device to reduce how often you're asked for a code.

3. What if I don't receive my MFA code?

Check your spam/junk folder (if using email) or ensure your phone can receive texts. If you still don't get a code, contact the credit union for assistance.

4. If I use fingerprint or facial recognition, do I still need MFA?

Yes, even if you log in with Face ID, fingerprint, or a PIN, you may still need to enter a one-time passcode for added security.

5. Can I choose which phone number receives my MFA passcode?

Yes, as long as the number on your account can receive text messages. If unable to receive texts, members can receive their code via email instead.

Calling All First-Time Homeowners!

RVA Financial is proud to continue offering our First-Time Homeowner Classes with our trusted realtor partners, held the first Saturday of every month from 10 AM to Noon.

We're continuing to offer down payment and closing cost assistance for those who qualify and complete one-on-one counseling through our Empowerment Center.



These workshops are more than just classes—they're part of RVA Financial's larger mission to empower our community. The impact has already been incredible, and we're excited to help even more individuals and families become homeowners in 2025.

For more information, please contact any RVA Financial staff member. We're here to support your journey every step of the way!



RVA Financial is federally insured
by NCUA. Equal Housing Lender.

RVA Financial Federal Credit Union NMLS ID: 523374

MEMBERSHIP ELIGIBILITY REQUIRED. LOANS ARE
SUBJECT TO CREDIT APPROVAL. TERMS AND
CONDITIONS APPLY.

*APR = ANNUAL PERCENTAGE RATE.
RATES ARE BASED ON EVALUATION OF
CREDIT HISTORY.

Protect Your Personal Information: Keep Your PIN and Account Details Secure

In today's digital world, safeguarding your personal and financial information is more important than ever. Scammers are constantly finding new ways to trick people into giving away sensitive details, such as account numbers, PINs, and passwords.

Why You Should Never Share Your PIN or Account Details

Your PIN (Personal Identification Number) and account information are the keys to your financial security. If these details fall into the wrong hands, fraudsters can drain your account, make unauthorized purchases, or even steal your identity. Banks, credit unions, and legitimate businesses will never call, email, or text you asking for your PIN or online banking credentials. If you receive such a request, it's a scam—no exceptions.



Reaching 75 years is a significant milestone for RVA Financial, marking decades of dedication to empowering our members and strengthening the Richmond community. Since our founding, we have remained committed to financial inclusion, helping individuals and families build brighter financial futures. Over the years, we've grown and evolved, but our mission has never wavered—putting people first and providing the resources they need to succeed.

Being a part of this journey is both humbling and inspiring, as we continue to serve those who are underbanked, support local businesses, and contribute to Richmond's economic growth. As we celebrate this anniversary, we reflect on our impact and look ahead to the future, excited to continue our legacy of service, innovation, and financial empowerment for generations to come.

RVA Financial Is For The Youth!

RVA Financials' Marketing and Business Development Team is empowering the next generation by providing free financial literacy education in schools and organizations. By equipping youth with real-world money management skills, we're helping build a financially stronger and more secure Richmond community.



Follow Us On Social Media!



@RVAFinancial



RVA Financial is federally insured by NCUA. Equal Housing Lender.