

*Welcome,  
Fall!*



# RVA Financial

**FALL 2022**

Member Contact Center Hours • Available 24 Hours • 804.359.8754

## **Find us today!**

*Thomas J. Amiss*

### **Credit Union Center**

1700 Robin Hood Road  
Richmond, VA 23220  
9 a.m. – 5 p.m.

### **City Hall**

900 E. Broad Street, 16th Floor  
Richmond, VA 23219  
Inside Richmond City Hall  
9 a.m. – 5 p.m.

## **Drive Thru Hours:**

### **ITM Self Serve**

Available 24 hours

### **ITM with Teller Assistance**

Monday - Friday • 9 a.m. - 5 p.m.  
Saturday • 9 a.m. - 12 p.m.

## **Need assistance?**

## **Want to apply for a loan?**

Call us! 804.359.8754

**Available 24 Hours!**

[www.rvafinancial.com](http://www.rvafinancial.com)

## **Your Board of Directors:**

Daisy Weaver | Debora Johns  
Rayford Harris | Nick Feucht  
Winston Lucombe

## **Your Supervisory Committee:**

William Nelson | Isaac Adedokun  
Michelle Randolph

## **RVA Financial Offers High-Tech, 24/7 Access ITMs for Members**

In today's busy world of finding time for work, home and family and the need for more efficient banking, RVA Financial has installed Richmond's first ITMs, the high-tech alternative to traditional ATMs.

"Banking hours don't fit everyone's schedule or lifestyle," said Rick Preble, President and CEO of RVA Financial. "With an Interactive Teller Machine (ITM), RVA extends banking hours with the live video feature, allowing customers to get a teller assistance during business hours, and 24/7 access to loan and savings accounts."

This next-level ITM combines the traditional functionality of an ATM while offering greater self-service transaction and the ability to speak with a live teller to complete your transaction. ITMs are easy to use and intuitive to most customers who have dealt with traditional ATMs. Plus, ITMs can complete 80% to 90% of the transactions that a traditional teller does, such as a cash deposit. This means members will have immediate availability on cash deposits when using our ITMs.

RVA Financial has deep roots in Richmond and was chartered in 1950 as Richmond/Virginia Municipal Federal Credit Union to provide financial services to city. Today, RVA Financial counts more than 13,000 member/owners who own a piece of the credit union and have a say in its operation as a non-profit financial cooperative.

"We continue to find ways to empower our member/owners with a myriad of financial services," said Preble. "The addition of these next-level ITMs benefits everyone."

RVA Financial ITMs are available at both RVA locations, with the one at Robin Hood Road capable of taking cash and check deposits.



**SIGN UP FOR BILL PAY  
FOR A CHANCE TO WIN A  
DYSON VACUUM**  
*See next page for details!*



## Holiday Closings

Indigenous Peoples' Day .....	Monday, Oct. 10, 2022
Veterans Day .....	Friday, Nov. 11, 2022
Thanksgiving .....	Thursday, Nov. 24, 2022
Day After Thanksgiving .....	Friday, Nov. 25, 2022
Christmas Eve .....	Saturday, Dec. 24, 2022
Christmas Day .....	Monday, Dec. 26, 2022



# PAY LESS for your CAR NOTE

Refinance with RVA and save money each month.

As a valued member of RVA Financial, you should take advantage of our **Auto Loan Refinance Program**. This is a really good time to refinance with us — everything seems to be getting more expensive, but RVA can guarantee that you will save money over the existing life of your current car loan. If not, we will just tell you to leave your auto loan where it is. And it is so EASY to refinance your auto loan with RVA — we handle all the red tape and paperwork.

*\*Some restrictions may apply.*

# RVA Financial

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**TUNE IN FOR THE  
RVA FINANCIAL VIRTUAL  
ANNUAL MEETING  
NOV. 30, 2022 • 6 P.M.**

# ANNUAL MEETING

*Announcement will be made on our website, where you can sign in to register to attend*

## Look What's Coming!

Do you love the convenience of paying bills with your smart phone? We do, too! Coming in November, we will launch Apple Pay®, Google Pay® and Samsung Pay® for our debit and credit cards. Stay tuned for more details.

Apple Pay

Google Pay

SAMSUNG pay

# SIGN UP FOR BILL PAY FOR A CHANCE TO WIN A DYSON VACUUM



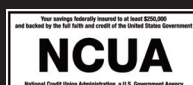
AMERICAN SHARE INSURANCE

Your savings insured to \$250,000 per account. By members' choice, this institution is not federally insured. MEMBERS' ACCOUNTS ARE NOT INSURED OR GUARANTEED BY ANY GOVERNMENT OR GOVERNMENT-SPONSORED AGENCY.

One (1) Prize Winner will be selected on or about December 5, 2022 by a random drawing from all qualified entries received by a participating credit union between October 1, 2022 and November 30, 2022. You may incur a monthly service fee for Bill Pay. See your credit union for complete details, including contest rules, restrictions and alternate method of entry. Void where prohibited by law. Terms and Conditions may apply. No purchase necessary.



*RVA Financial is an Equal Housing  
and Equal Opportunity Lender.*



*Your savings federally insured to at least \$250,000  
and backed by the full faith and credit of the  
U.S. Government. NCUA is a U.S. Government Agency.*

**It's m247**  
Mobile Web Banking