



Winter 2022

Thomas J Amiss Credit Union Center (Robin Hood Rd)
Monday, Tuesday, Thursday and Friday: 9:00am – 5:00pm
Wednesday – 10:00am – 5:00 pm

City Hall (By appointment Only)

Drive Thru Hours

only available at TJA CU Center location

Monday - Friday 8:00am - 5:00pm

Saturday 9:00am - 12:00pm

Locations:

**Thomas J. Amiss
Credit Union Center**

1700 Robin Hood Rd.,
Richmond, VA 23220

City Hall

900 E. Broad St., 16th Floor,
Richmond, VA 23219
Inside of Richmond City Hall

www.rvafinancial.com

**Need assistance?
Want to apply for a loan?**

Call us!
(804) 359-8754

Mon – Fri 8am – 11pm
Saturday: 8am—5pm

Holiday Closings:

Martin Luther King Jr Day:
January 17th

President's Day:
February 21st

HAPPY NEW YEAR!

WE EMPOWER RVA!!! We've had different approaches. However, our mission remains the same. The old way of doing things have changed. The last couple years have "pushed" us to more electronic services. You now have the advantage of banking at your convenience. Your financial institution is with you 24/7/365. No long waits in line for a teller or member service representative to check account balances, transfer money, make loan payments or even apply for a loan. Years past, you had to sit and wait, whether in person or on the phone, to have these services completed. Now that we're in the smart phone" age, most of your banking needs can be completed at your fingertips. In our attempts to make banking with us easy and convenient, we have and are steadily making changes to our mobile and online banking application (which can be found in Apple's App Store and Google's Play Store).

Speaking of electronic services, did you know many of the services that used to require a visit to a branch can now be done at your convenience using our mobile or online banking services. Deposit checks, transfer funds, make loan payments, review or download your member statement, apply for a loan or maybe you just want information regarding account activity, simply pull out your phone or sit. If you can't remember your password (because we have so many), no worries. We have biometric authentication. (That's just a fancy way of saying voice, facial or fingerprint recognition.) Our credit cards are now "in-house". Now you can see your credit card account details, credit card statement, make payments and set card alerts and controls all within the RVA Financial app.

We've listed and talked about a few of our mobile banking features. But, you can also...

- Pay Bills
- Place Stop Payments on Checks
- Open a new Savings or Checking Account
- Purchase a new certificate
- View pending ACH transactions

LET'S KEEP IN CONTACT...

Has it been awhile since you received mail from us? It's important for us to have your most up to date information. We want to keep in contact with you!

Here are some things that may need updating: your address, phone number(s) or email address. Not sure if your information is correct? Simply check your mobile app, It's Me 24/7 (online banking) or give us a call at 804.359.8754. **We're always happy to hear from you!**

We Empower RVA

Since 1950, we have served Richmond and the Metro Richmond area. As a non-profit financial cooperative, we are here solely to empower you and our wonderful community.



**ENROLL IN
E-STATEMENTS FOR A
CHANCE TO WIN A
GOPRO HERO9**

See back for details



RVA Financial is an Equal Housing and
Equal Opportunity Lender.



Your savings federally insured to at least \$250,000 and
backed by the full faith and credit of the United States
Government. NCUA is a U.S. Government Agency.

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One (1) Prize Winner will be selected on or about March 5, 2022 by a random drawing from all qualified entries received by a participating credit union between January 1, 2022 and February 28, 2022. Eligible members can enter the contest by enrolling for e-Statements through It's Me 247 Online Banking by clicking on "Info Center" and then "eStatement Options" and completing the enrollment. No purchase necessary. See your credit union for complete details, including contest rules, restrictions and alternate method of entry. Void where prohibited by law.