

## Locations:

### Thomas J. Amiss Credit Union Center

1700 Robin Hood Rd.,  
Richmond, VA 23220

### City Hall

900 E. Broad St., 16th Floor,  
Richmond, VA 23219

*Inside of Richmond City Hall*

[www.rvafinancial.com](http://www.rvafinancial.com)

**Need assistance?  
Want to apply for a loan?**

**Call us!  
(804) 359-8754**

Monday-Friday: 8am—11pm

Saturday: 8am—5pm

## Holiday Closings:

### Columbus Day

Oct. 12, 2020

### Veterans Day

November 11, 2020

### Thanksgiving Day

November 26, 2020

### Christmas Day

December 25, 2020

## Celebrating 70 Years!

August 23, 1950.....It all began when City of Richmond employees united together to form the Richmond, Virginia Municipal Federal Credit Union. During its history, the credit union has operated in a variety of locations beginning with the basement of the old City Hall on West Franklin Street. In 1982, after having had a total of six homes, the credit union relocated to the 16th Floor of the City Hall Building to an office that remains operational today. 70 years committed to the financial empowerment of those who live, work or worship in the City of Richmond and surrounding counties. Since 1950, our name has changed to RVA Financial Federal Credit Union. However, our purpose and commitment to our members have only grown stronger. Today, RVA Financial serves over 10,000 customers, referred to as members. Our members each own a piece of the credit union and have a say in its operation as a non-profit financial cooperative.

RVA Financial empowers our members to aim higher and go farther with their financial goals. We are here to make a difference in your lives and encourage you to be an active part of our financial cooperative. RVA Financial continues to lead with technology. Listed below are a few of the technology changes implemented over the years.

- Enhanced security on the RVA Financial mobile application giving you access to your accounts using a finger print, facial recognition, voice recognition or a PIN
- Deposit checks into your account using your smartphone and the RVA Financial Mobile application with same day availability
- Additionally our Mobile app gives you more control over your debit card (and soon your RVA Financial credit card) you can now turn your card on or off or set alerts for your card usage
- Members can not only apply for a loan online or using the mobile application, you can also sign and close the loan via your smartphone or mobile device
- Members can pay anyone, view and print statements, or schedule an appointment using the RVA Financial mobile application
- With Text banking members can get a balance texted directly to their phone and transfer money between RVA Financial accounts
- Members have access to 30,000 surcharge free ATMs with over 100 in the Richmond area and can quickly locate one with the mobile application.

Our investment in technology will help us serve YOU even better. We will add new self-service tools to increase accessibility and convenience. We will continue to provide high-quality service levels and focus on improving your financial well-being, all while saving you money.

It is exciting to hear about the positive impact we have made in your financial lives! Please continue to let us know how we are helping you achieve your goals.

In light of the social distancing and crowd restrictions, this year's annual meeting will be held virtually on Wednesday, October 28, at 5 pm. Save the date.....more details to follow.

***Thank you for being a member of RVA Financial!***



### ***We Empower RVA***

Since 1950, we have served Richmond and the Metro Richmond area. As a non-profit financial cooperative, we are here solely to empower you and our wonderful community.

**ENTER**  
*for a chance*  
**TO WIN**

**ENROLL IN  
BILL PAY  
FOR A CHANCE  
TO WIN A  
DYSON VACUUM**



See back for details



RVA Financial is an Equal Housing and  
Equal Opportunity Lender.



Your savings federally insured to at least \$250,000 and  
backed by the full faith and credit of the United States  
Government. NCUA is a U.S. Government Agency.

## CARD CONTROL IN THE PALM OF YOUR HAND

- TEMPORARILY LOCK YOUR CARD
- REPORT IT STOLEN
- VIEW YOUR ACTIVITY



# ENTER *for a chance* TO WIN

ENROLL IN **BILL PAY** FOR A CHANCE  
TO WIN A **DYSON VACUUM**



## ENROLL IN BILL PAY FOR A CHANCE TO WIN A DYSON VACUUM

One (1) Prize Winner will be selected on or about December 5, 2020 by a random drawing from all qualified entries received by a participating credit union between October 1, 2020 and November 30, 2020. You may incur a monthly service fee for Bill Pay. See your credit union for complete details, including contest rules, restrictions and alternate method of entry. Void where prohibited by law. Terms and Conditions may apply. No purchase necessary.