

Lobby Hours:

M, T, Th, F 9:00am - 5:00pm
Wed - TJA CU Center: 10:00am - 5:00pm
Wed - City Hall: 10:30 am- 5:00pm

Drive Thru Hours

only available at TJA CU Center location
Monday - Friday 8:00am - 6:00pm
Saturday 9:00am - 12:00pm

Locations:

Thomas J. Amiss Credit Union Center

1700 Robin Hood Rd.,
Richmond, VA 23220

City Hall

900 E. Broad St., 16th Floor,
Richmond, VA 23219

Inside of Richmond City Hall

www.rvafinancial.com

Need assistance?
Want to apply for a loan?

Call us!
(804) 359-8754

Monday-Friday: 8am—8pm
Saturday: 8am—5pm

Holiday Closings:

Holiday closings and special
holiday hours are posted online
at rvafinancial.com.

ENTER FOR A
CHANCE TO **WIN!**



**ENROLL IN BILL PAY FOR A
CHANCE TO WIN AN iROBOT
ROOMBA ROBOT VACUUM**

See back for details

A message from the President

RVA Financial empowers our members to aim higher and go farther with their financial goals. We are here to make a difference in your lives and encourage you to be an active part of our financial cooperative. We continue to focus on accessibility and technology, and here are some items worth mentioning:

- Enhanced Mobile App with the ability to access your accounts via fingerprint, face and voice
- Deposit checks remotely via the Mobile App
- New tools to give you more control over your debit cards (and soon credit cards), like turning your card on or off and managing alerts
- Text Banking, a Pay Anyone feature & Bill Pay!
- A new phone system with a call back feature
- Many free services including a Savings to Checking transfer
- Ability to take a loan application online
- Deposit automation ATMs at Robin Hood Rd. that are envelope-free, accept check deposits and offer immediate availability on cash deposits (loan payments are coming soon!)
- Access to 30,000 surcharge-free ATMs
- New ATM locations coming soon to Southside and East End

In 2020 and beyond, RVA Financial's investments in technology will help us serve the membership even better. We will add new self-service tools to increase accessibility and convenience. We will continue to provide high quality service levels and focus on improving your financial well-being, all while saving you money. It is exciting to hear about the positive impact we have made in your financial lives! Please continue to let us know how we are helping you achieve your goals.

Thank you for being a member of RVA Financial!

Richard T. Preble
President/CEO

We Empower RVA

Since 1950, we have served Richmond and the Metro Richmond area. As a non-profit financial cooperative, we are here solely to empower you and our wonderful community.



RVA Financial is an Equal Housing and
Equal Opportunity Lender.



Your savings federally insured to at least \$250,000 and
backed by the full faith and credit of the United States
Government. NCUA is a U.S. Government Agency.

Lobby Hours:

M, T, Th, F 9:00am - 5:00pm

Wed - TJA CU Center: 10:00am - 5:00pm

Wed - City Hall: 10:30 am - 5:00pm

Drive Thru Hours

only available at TJA CU Center location

Monday - Friday 8:00am - 6:00pm

Saturday 9:00am - 12:00pm



ENROLL IN BILL PAY FOR A CHANCE TO WIN AN IROBOT ROOMBA ROBOT VACUUM

One (1) Prize Winner will be selected on or about December 5, 2019 by a random drawing from all qualified entries received by a participating credit union between October 1, 2019 and November 30, 2019. You may incur a monthly service fee for Bill Pay. See your credit union for complete details, including contest rules, restrictions and alternate method of entry. Void where prohibited by law.

Terms and Conditions may apply.
No purchase necessary.

Our member testimonials speak for themselves!

"RVA Financial helped me by cutting my interest in half and saving me over \$4000. They have helped my wife and myself build positive credit. I would recommend everyone to check out their services. Jeremy, Desiri, Emily, Rick and Brandon – what a great team environment!" – Waverly B.

"If you are looking to fix your credit and gain financial wealth, please visit RVA Financial. They will take excellent care of you!" – Shawanda C.

"Thank you RVA Financial! From saving for a home, funding my son's college expenses, assisting me with developing a realistic budget with total support and purchasing a new car with debt protection! This team rocks! Thank you Crystal, Donna, Jamie and the entire RVA team for making my membership a warm and genuine experience!" – Vanessa J.

"Selena provided me with the most professional, efficient services I could ever hope for! She was quick, kind and understanding. It was a joy working with her!" – Deborah J.

"If I could rate them 10 stars, I would! Jeremy gave excellent service. He's one of the best bankers that credit unions in the City of Richmond have! Thank you so much for getting me set up!" – David W.

Your new Mastercard® debit card is arriving soon. Here's what you need to know:

- Your new Mastercard® debit card should be activated as soon as you receive it
- You will receive a new PIN separately from your new Mastercard® debit card
- Your old VISA® debit card will no longer work on or around October 31, 2019
- If you have any questions, please call us at 804.359.8754

