



Lobby Hours:

M, T, Th, F 9:00am - 5:00pm
Wed - TJA CU Center: 10:00am - 5:00pm
Wed - City Hall: 10:30 am - 5:00pm

Drive Thru Hours

only available at TJA CU Center location
Monday - Friday 8:00am - 6:00pm
Saturday 9:00am - 12:00pm

Locations:

Thomas J. Amiss Credit Union Center

1700 Robin Hood Rd.,
Richmond, VA 23220

City Hall

900 E. Broad St., 16th Floor,
Richmond, VA 23219
Inside of Richmond City Hall

www.rvafinancial.com

Need assistance? Want to apply for a loan?

Call us!

(804) 359-8754

Monday-Friday: 8am—8pm
Saturday: 8am—5pm

Holiday Closings:

Columbus Day

Monday, October 8, 2018

Veterans Day

Monday, November 12, 2018

Thanksgiving

Thursday, November 22, 2018

Christmas Eve

Monday December 24, 2018
(Closing at 2:00PM)

Christmas Day

Tuesday, December 25, 2018

New Year's Day

Tuesday, January 1, 2019

Letter from the President

You probably already know that we help people throughout RVA save money, budget, buy homes, buy cars, and live the American dream with complete peace of mind. Another part of what we do is to work in the background to ensure we are constantly improving our levels of service. This is why we train, coach, and teach our team constantly. We are always trying to get better.

In this vein, we have a change to announce that we think you're really going to love. For several years, RVA Financial has participated in the CO-OP Shared Branch network. This has been an important part of our ability to serve you here in RVA, across the country, and across the world. Shared Branching allows you to visit other member credit unions to conduct your RVA Financial business. Pretty cool, right? One thing you may not know is that as part of this arrangement, we have been serving other credit union members at our branch locations. Effective January 1, 2019, we will no longer be serving other credit union members within our own branches. For you, this ultimately means shorter lines and faster service. As more members conduct business electronically and as your needs continue to change and evolve, we want to meet you on your terms. This is another step in that direction.

We will remain a part of the CO-OP network that allows you to use over 30,000 surcharge-free ATMs and thousands of branches throughout the country. We believe empowering you to transact with us no matter where you are is a big part of our mission. To this end, you will continue to see us adopt new technology, such as the ability to turn your debit card off and on from inside of the free RVA Financial mobile app (coming later in 2018).

You have been great at letting us know how we are doing. Please continue to give us your feedback and we will continue to serve you better each day.

Thank you for being a member of RVA Financial!

Richard T. Preble

President/CEO



We Empower RVA

Since 1950, we have served Richmond and the Metro Richmond area. As a non-profit financial cooperative, we are here solely to empower you and our wonderful community.



RVA Financial is an Equal
Housing and Equal Opportunity Lender.



Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government. NCUA a U.S. Government Agency.



Fall 2018

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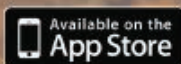


ENTER FOR A
CHANCE TO **WIN!**

**ENROLL IN BILL PAY FOR A CHANCE
TO WIN A 49" SAMSUNG HDTV**

One (1) Prize Winner will be selected on or about December 5, 2018 by a random drawing from all qualified entries received by a participating credit union between October 1, 2018 and November 30, 2018. You may incur a monthly service fee for Bill Pay. See your credit union for complete details, including contest rules, restrictions and alternate method of entry. Void where prohibited by law. Terms and Conditions may apply. No purchase necessary

DOWNLOAD OUR
free **MOBILE APP**



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